



**UBLIME SERVICES HUB**

AI INTEGRATED

[www.sublimeshub.com](http://www.sublimeshub.com)

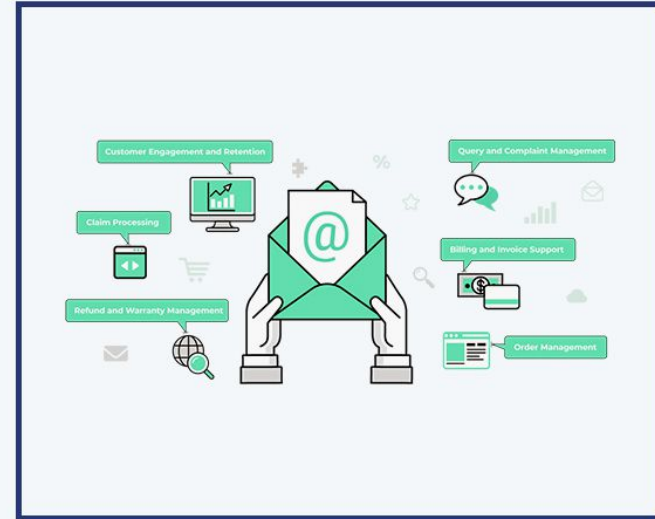
A modern office interior featuring a reception desk with a dark wood-grain finish, a seating area with grey armchairs and a coffee table, and a large chandelier with multiple tiers of crystal lights. The background consists of vertical slat wall panels and recessed ceiling lights.

# ABOUT US

We have grown from our earliest days to become one of the world's leading BPO service providers in 7 years. Since then, Sublime Services Hub is providing high-quality solutions and services to strengthen our clients' businesses. We've expanded Internationally to help people around the globe by serving in B2B and B2C sectors. We are determined to provide outsourcing services for anyone through our scalable solutions & expertise. Our assistance turned many small startups into global competitors.

# E-MAIL & LIVE CHAT SUPPORT SERVICES

Make a Real Connection with Customers. Instantly. Avail SSH's Email & live chat support services, contact visitors and turn them into happy customers. Enhance their experience and boost your sales. Slash Your Response Time to Under 3 Minutes. The average customer service email response time is over 10h. With a live chat service, you'll respond to your customers before they decide to buy elsewhere. Turn 3x More Visitors Into Paying Customers. Up to 98% of your visitors leave without buying. Use customer support live chat to engage them in conversations, answer questions, and increase sales. 45% of website visitors prefer live chat to other contact channels.



# E-MAIL &

# LIVE CHAT SUPPORT SERVICES

## **Average Response Time**

Live Chat: 2m 40s

Social Media: 10h

Email: 12h

## **Conversion Rates**

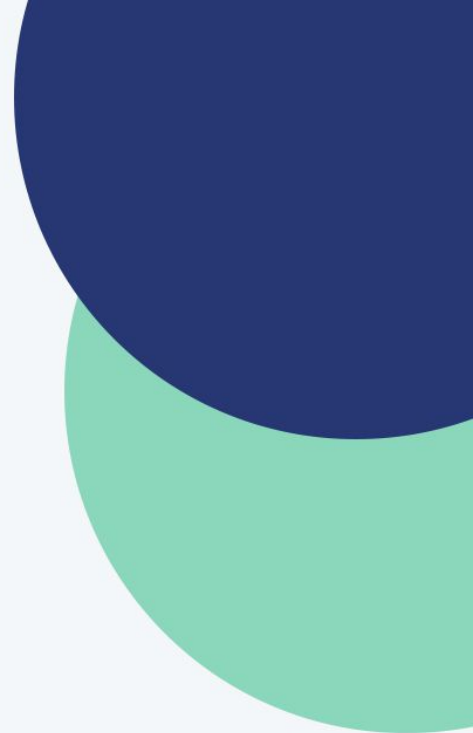
Websites with live chat report up to a 40% boost in conversion rates.

## **Average Order Value**

Average Order Value on websites with live chat is 10% higher than on those without it.

## **Skyrocket Your Sales With Stellar Customer Service**

Engage your customers from the comfort of your office, couch, or on the go. We've got the solutions that work for any business model. Keep the conversation going using a browser widget, or desktop / mobile live chat apps.



# Email & Chat Support Packages

## Basic

**\$300**

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Email Support  
Social Media Replies  
Live Chat Support  
For a Day  
2 Hours of Work

## Start-Up

**\$600**

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Email Support  
Social Media Replies  
Live Chat Support  
For 7 Days  
15 Hours of Work

## Premium

**\$1000**

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Email Support  
Social Media Replies  
Live Chat Support  
For 20 Days  
40 Hours of Work



## CONTACT US

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